
Von: Jame Wong <inteplast.com>
An: Huber Helmut
Cc: Gramsamer Ignaz
Gesendet: Fri Oct 02 12:42:52 2009
Betreff: Appreciation Letter

Dear Mr. Huber:

On behalf of Inteplast Group, please accept my sincere appreciation for your full support on our chain maintenance by sending Mr. Ignaz Gramsamer as our consultant. I am very pleased to report that maintenance shutdown on TEX-Line was a great success and it's all because of Mr. Ignaz dedication, enthusiasm and superb knowledge. The quality of the service is excellent while the down time is minimal that exceeded our expectation. Most of the maintenance crews are also impressed by Ignaz's chain lubrication training session. His training style is straightforward and simple making chain lubrication operation and service technique easily understandable.

Once again I take this chance to appreciate both you and Ignaz for your support. I look forward to next service from Bruckner especially Mr. Ignaz and most important continuing our valued relationships.

Jame Wong 10/1/09